

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination 10/729,814 BATRA ET AL.	
		Examiner	Art Unit	Page 1 of 1 PETER CHOI 3623

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2003/0212580	11-2003	Shen, Michael Y.	705/2
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	zur Muehlen, Michael; Workflow-based Process Controlling - Or: What You Can Measure You Can Control. In: Layna Fischer (Ed.): Workflow Handbook 2001. Future Strategies, Lighthouse Point, FL 2001. pp. 61-77
	V	Cardoso, Jorge; Sheth, Amit; Miller, John; Workflow Quality of Service. March 2002. LSDIB Lab, Department of Computer Science. University of Georgia.
	W	Bitzer, Sharon M.; Kamel, Magid N.; Workflow Reengineering: A Methodology for Business Process Reengineering Using Workflow Management Technology. 1997. Proceedings of the Thirtieth Annual Hawaii International Conference on System Sciences
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.